## 7.2 Problem Solving — Discussion Starters

## Try This!

To start a discussion with your mentee, you may want to ask one or several of the following questions. Use any of the tools in this section.

- 1. How do you usually handle conflict?
- 2. When you need to confront someone, would you rather communicate in person, on the phone, by text, by e-mail or by letter? Why?
- 3. Do you prefer that people shoot straight with you or carefully temper their words? Why?
- 4. Do you enjoy a good debate or prefer keeping the peace?
- 5. When you find yourself in an argument, do you prefer to leave and resolve it later or stay and settle it now? Why?
- 6. Was there ever a time when it turned out that you were right, in spite of many others who thought otherwise? Explain the situation.



Problem Solving